

Terms & Conditions

1. By accepting this purchase order or by signing the front side of this purchase order you agree to all of the following terms & conditions set forth by R.J. Products, LLC. From this point on R.J. Products, LLC will be referred to as the Purchaser and the seller will be referred to as the Vendor.
2. The Vendor will be supplied with a completed purchase order, blueprints, parts and or raw materials, and any other items needed to complete the job as required by the purchase order. If the Vendor feels that additional items will be needed to perform the job at hand, it will be the Vendor's responsibility to request these items from the Purchaser.
3. In the case that a job is quoted prior to issuance then the process of quoting will adhere to the above item number 2. All jobs that are issued with reference to a Vendor quote will be issued on the assumption that the Vendor has quoted the job using all necessary information and that the price will be set firm even in the case that the quote was processed incorrect on the Vendors side.
4. Upon receiving a purchase order it is the Vendors responsibility that all of the items stated in number 2 are reviewed carefully prior to starting the job and any additional information must be requested by the Vendor.
5. If after reviewing all of the information above the Vendor decides that they are unable to process the job as required they are to contact the Purchaser and arrange for pick-up/delivery of the job so that it may be placed with a Vendor that can process the job correctly.
6. In the event that the Vendor has reviewed all of the information and has decided to proceed with the job. The job must be completed per purchase order and blueprint specifications. The job must also be completed in a timely fashion and if this cannot be done the Purchaser must be contacted and advised of a correct lead-time. Upon completion the job must be pick-up/delivered with a double set of certification that must represent the process completed, part number and purchase order number. Any error in paperwork will be cause for a Material Review Report to be issued.
7. Upon Purchasers inspection of the completed process(s) performed by the Vendor, all discrepancies will be written up on a Material Review Report and will be processed as a rejection. Depending on the discrepancies a completed corrective action may be required. All Material Review Reports will be on file with reference to both the job in question and the Vendor whom performed the discrepancies. These files will be available for review by the Purchasers Customers.
8. If the discrepancies are not repairable and the job is considered a total loss, the vendor will be financially responsible for Material, Labor at \$20.00 per hour, the cost of the process performed and any additional process(s) that were performed prior to the process in question.
9. In the event that the discrepancy is repairable then the vendor will be responsible for the Purchasers labor to repair the discrepancy at the rate of \$20.00 per hour. The Vendor may also be responsible to rework the process performed by them at no charge.
10. ALL PARTS PROCESSED SHOULD BE HANDLED WITH CARE AND THE PROCESS MUST NOT AFFECT ANY CRITICAL FINISHES UNLESS SPECIFICALLY STATED ON THE PURCHASE ORDER. IT IS THE VENDORS RESPONSIBILITY TO REVIEW THE BLUEPRINT AND OR PURCHASE ORDER TO DETERMINE THESE AREAS.
11. All blueprints must be returned with completed jobs. If a blueprint is not returned, a charge of \$10.00 will be deducted from the invoice to compensate for the cost of replacing the blueprint. All tooling, parts and any other items supplied to Vendor must be returned upon completion of the job, the Vendor will be responsible for the cost of replacing any items not returned. The cost of these items will be determined at time of loss.
12. Any jobs that are shipped to the Vendor via UPS, FedEx, DHL, or any other private shipping company will have the value of the package stated on the front of the purchase order. When shipping the package pack to R.J. Products, LLC it is the vendors responsibility to be sure that the package(s) is insured with the carrier for the value stated on the purchase order. If the package comes up missing or damaged and was not insured then the Vendor will be responsible to reimburse R.J. Products, LLC the value amount stated on the purchase order.
13. Purchase order payment terms are stated on the front side of the purchase order. If no terms are stated it is assumed that no account has been opened and payment arrangements will need to be made at the completion of the job. If payment terms are stated on the purchase order it is understood by both parties that these terms have been agreed to and now become part of the purchase order. If at anytime the Vendor feels it necessary to change payment terms, the changes must be received by the Purchaser in writing. Changes will become effective the day that the notice is received; these changes will not affect prior purchase orders completed or open.
14. Because R.J. Products, LLC is not in the business of Heat Treating, Plating, Grinding, Honing, Gun Drilling or any other process that is sent out for completion. It is assumed by R.J. Products, LLC that the Vendor receiving these jobs is aware of what is required by them to complete the jobs. While it is always acceptable to contact R.J. Products, LLC to discuss certain aspects of the process to be completed, R.J. Products, LLC takes no responsibility for the way that the processes are performed, and in fact by accepting the job the Vendor takes full responsibility for the processes that they are to perform and the care of the parts/material while in the Vendors possession, which is hereby stated to include pick-up/delivery of the parts/material.